

**Please read and keep for your records**

## **SUNKO WATER SUPPLY CORPORATION**

5186 STATE HWY. 123 SOUTH

STOCKDALE, TX 78160

(830) 745-2399 (830)745-2826 FAX

Email: sunko@sunkowater.com

Website: <https://sunkowater.com>

### **PAYMENT POLICY, PAYMENT OPTIONS, SERVICE FEES & WATER RATES**

The payment for your bill is due on or before the 15<sup>th</sup> of each month. Payments received after the 15<sup>th</sup> of the month will be considered delinquent and charged a late fee. Sunko WSC accepts the following methods of payment: cash, check, money order, cashier's check, Visa, MasterCard, and Discover. There are many payment and billing options available through our website: [sunkowater.com](http://sunkowater.com) or pay by phone at 830-244-2001. If mailing your payment be sure to mail it a few days before the 15<sup>th</sup> so it has time to arrive at our office on or before the due date. There is a drop box in the fence by the office that you may deposit your payment. The office is open to receive payments Monday through Friday from 8:00 a.m. to 4:30 p.m., and is closed for lunch.

**The office phone number, 830-745-2399, is a twenty-four hour emergency number. Emergency calls after regular business hours are forwarded to the employee on call.**

**Effective March 1, 2022, all new meter connections are \$3,275.00.**

#### **Effective May 1, 2023 water rates are as follows:**

*Minimum basic charge with no water is \$36.50*

0 to 5,000 gallons	3.00 per thousand gallons
5,001 to 20,000 gallons	4.50 per thousand gallons
20,001 to 40,000 gallons	6.50 per thousand gallons
40,001 to 60,000 gallons	7.50 per thousand gallons
60,001 to 80,000 gallons	9.50 per thousand gallons
80,001 to 100,000 gallons	12.50 per thousand gallons
100,001 gallons and up	14.00 per thousand gallons

#### **OTHER SERVICE CHARGES:**

\$ 5.00 --	Customer history report
40.00 --	Service trip fee.
25.00 --	NSF, Returned check fee
25.00 --	Late fee. Payments are due in the office on the 15 <sup>th</sup> of the month.
40.00 --	Disconnect/Reconnect fee for non-payment of bill. (Service locked)
50.00 --	Membership transfer fee
50.00 --	Membership refund fee
125.00 --	Rent Deposit fee. Customers who do not own the membership. Sunko prefers that the owner of the membership makes the payment on the account. (refundable)
25.00 --	Rent Deposit Processing Fee (non-refundable)

**PLEASE HAVE YOUR CORRECT CASH PAYMENT. WE DO NOT HAVE CHANGE FOR BILLS LARGER THAN A \$20.00.**